NOTE: The figures and information contained in this document are in draft form and subject to amendment as the 3RP country chapters are finalized.
## TABLE OF CONTENTS

<table>
<thead>
<tr>
<th>Page</th>
<th>Section</th>
</tr>
</thead>
<tbody>
<tr>
<td>3</td>
<td>Table of Contents</td>
</tr>
<tr>
<td>4</td>
<td>Response Summary</td>
</tr>
<tr>
<td>6</td>
<td>Situation Overview</td>
</tr>
<tr>
<td>8</td>
<td>Strategic Directions</td>
</tr>
<tr>
<td></td>
<td>Introduction</td>
</tr>
<tr>
<td></td>
<td>Strong National Leadership</td>
</tr>
<tr>
<td></td>
<td>Regional Protection Framework</td>
</tr>
<tr>
<td></td>
<td>Strengthening and Deepening the Resilience Approach</td>
</tr>
<tr>
<td></td>
<td>Enhancing Economic Opportunities</td>
</tr>
<tr>
<td></td>
<td>No Lost Generation</td>
</tr>
<tr>
<td></td>
<td>Continued Outreach and Partnerships</td>
</tr>
<tr>
<td></td>
<td>Enhanced Accountability Mechanisms</td>
</tr>
<tr>
<td></td>
<td>Durable Solutions for Syrian Refugees</td>
</tr>
<tr>
<td>20</td>
<td>Assessments &amp; Evaluation</td>
</tr>
<tr>
<td>22</td>
<td>Sector Response</td>
</tr>
<tr>
<td></td>
<td>Sector Overview</td>
</tr>
<tr>
<td></td>
<td>Protection Sector</td>
</tr>
<tr>
<td></td>
<td>Food Sector</td>
</tr>
<tr>
<td></td>
<td>Education Sector</td>
</tr>
<tr>
<td></td>
<td>Health and Nutrition Sector</td>
</tr>
<tr>
<td></td>
<td>Basic needs Sector</td>
</tr>
<tr>
<td></td>
<td>Shelter Sector</td>
</tr>
<tr>
<td></td>
<td>WASH Sector</td>
</tr>
<tr>
<td></td>
<td>Livelihoods Sector</td>
</tr>
<tr>
<td>32</td>
<td>3RP Appealing Partners</td>
</tr>
</tbody>
</table>
### RESPONSE SUMMARY 2019-2020

#### POPULATION

**REGIONAL TOTAL:** 5,656,895

- **Turkey:** 3,989,110
- **Lebanon:** 552,837
- **Jordan:** 724,574

**ENROLLED SYRIAN REFUGEES:***

- **Turkey:** 3,493,023
- **Lebanon:** 317,761
- **Jordan:** 266,062

**ENROLLED SYRIAN REFUGEES BY DECEMBER 2018:***

- **Turkey:** 3,579,194
- **Lebanon:** 384,338
- **Jordan:** 274,710

**DIRECTLY TARGETED MEMBERS OF IMPACTED COMMUNITIES IN 2019:***

- **Turkey:** 251,793
- **Lebanon:** 372,000
- **Jordan:** 302,000

**registrered Syrian refugees:**

- **Turkey:** 506,000
- **Lebanon:** 132,553
- **Jordan:** 520,000

**projected registered Syrian refugees by December 2019:**

- **Turkey:** 700,000
- **Lebanon:** 1,005,000
- **Jordan:** 1,063,267

**registered Syrian refugees are women or children:**

- **Turkey:** 351,000
- **Lebanon:** 94,232
- **Jordan:** 269,000

**estimated total number of Syrians:**

- **Turkey:** 7,295,754
- **Lebanon:** 1,284,000
- **Jordan:** 1,783,427

**85%** of registered Syrian refugees in neighboring countries.

**70%** of people in need in the region are women or children.

**Turkey hosts the highest number of Syrian refugees in the world, while Lebanon and Jordan have the highest concentration of refugees per capita in the world.**

**93%** of Syrian refugees across the region reside within the host community, mainly in urban areas, 7% reside in camps.

**85%** of registered Syrian refugees in Turkey are unable to meet their basic needs.

**57%** of working age Syrian refugees are unemployed and 80% of Syrian refugees outside of camps are below the poverty line.

**700,000** children out of school across the region.

**13%** of Lebanese Households registered with the National Poverty Targeting Programme (NPTP) have access to full time employment (MoSA NPTP database).

**NOTE:** The “Total requirements 2019” figure does not include the requirements of the government under the 3RP, LCRP and other national responses. All figures are in USD.

### FINANCIAL REQUIREMENTS

#### TOTAL REQUIREMENTS 2019

- **USD 5.5 billion required**
  - **Refugee Component USD 3.2 billion (58%)**
  - **Resilience Component USD 2.3 billion (42%)**

#### REGIONAL SECTOR REQUIREMENT BREAKDOWN

### REFUGEE & RESILIENCE COMPONENT FUNDING RECEIVED (end-year)*

<table>
<thead>
<tr>
<th>Component</th>
<th>2015</th>
<th>2016</th>
<th>2017</th>
<th>2018*</th>
</tr>
</thead>
<tbody>
<tr>
<td>Refugees</td>
<td>$1,100m</td>
<td>$1,200m</td>
<td>$1,300m</td>
<td>$1,400m</td>
</tr>
<tr>
<td>Resilience</td>
<td>$300m</td>
<td>$400m</td>
<td>$500m</td>
<td>$600m</td>
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**NOTE:** The percentages of component funded against component requirements.

### APPEAL VS FUNDING IN PREVIOUS YEARS (end-year)*

<table>
<thead>
<tr>
<th>Component</th>
<th>2012</th>
<th>2013</th>
<th>2014</th>
<th>2015</th>
<th>2016</th>
<th>2017</th>
<th>2018*</th>
</tr>
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<tbody>
<tr>
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<td>$1,600m</td>
<td>$1,700m</td>
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<td>$500m</td>
<td>$600m</td>
<td>$700m</td>
<td>$800m</td>
<td>$900m</td>
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**NOTE:** This graphic covers funding under the 3RP since 2015 and its predecessors, the Refugee Response Plans (RHPs), since 2012.

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* All figures subject to change pending finalization/release launch of the 3RP country chapters.

**Jordanian figures are pending review by the Government of Jordan and therefore may be subject to change in due course.
The Syria crisis remains the largest displacement crisis in the world with over 6.5 million registered refugees and over six million people displaced within Syria. The situation evolved inside Syria during 2018. Large-scale fighting concluded in many parts of the country enabling some 1.2 million internally displaced people to return to their area of origin in the first ten months of 2018. Conversely, the security situation in other areas remained challenging, with large-scale internal displacement being reported throughout 2018. Across the country, access to basic services and socio-economic opportunities remained challenging, particularly in areas recovering from the impact of fighting.

Abu Mohammed is a small-scale farmer based in the Bekaa Valley in Lebanon. Here he is photographed in the land he rents out to grow his vegetables.

However, despite their efforts, the conditions of refugee families across the region remains challenging. The welfare profile of Syrian refugees has not changed significantly over the past year, with current estimates for poverty rates continuing to exceed 60 per cent in some host countries. Poverty for refugees also manifests itself as low educational attainment, subpar health and nutrition outcomes, exposure to physical insecurity and natural hazards, and substandard living conditions. For instance, some 35 per cent of Syrian refugee children (5-17 years) still remain out-of-school across the region. Meanwhile, Palestine refugees affected by the Syrian crisis continue to face particular vulnerabilities.

The issue of refugee return gained increasing attention in 2018 following developments inside Syria and across the region. At the same time, none of these countries saw a substantial decrease in the registered Syrian refugee population, while some witnessed net increases as a result of various factors, such as new-borns and new registrations, including some new arrivals.

The funding environment for the 3RP continues to be challenging amidst varied global and national economic challenges. Nonetheless, donors remain generous, with the total funding provided by donors to the 3RP in 2018 recorded at some USD 2.9 billion as of 30 September (52 per cent of requirements). Over USD 12 billion has been channeled through the 3RP since 2015. Outside the 3RP pledges, bilateral and multi-lateral donors have provided substantial support in the form of grants and loans to Turkey, Lebanon, Jordan, Iraq and Egypt in 2018. In addition, 3RP partners are grateful for donors enabling the carry-over of funds received in 2018 to be used towards 2019.

The return intention surveys conducted in 2018 found that 76 per cent of Syrian refugees hoped to return to Syria one day. However, 85 per cent of respondents stated they do not have the intention to return in the next 12 months. Respondents across the region indicated that the main issues affecting their decision to return relate to physical risks, availability of essential services, including access to education, livelihood and job opportunities, conscription, and fear of punishment for having fled or refused to fight. Legal obstacles and challenges in reclaiming property or having access to civil status documentation were also highlighted as key issues.

Refugee return remains an important but relatively limited option throughout 2018. Some 23,000 refugees were submitted for resettlement in the first ten months of 2018, even though the number of vulnerable refugees who meet the resettlement criterion is much higher, at around 10 per cent of the total Syrian refugee population. Resettlement is likely to remain a limited option, particularly as the number of a resettlement places for Syrians is decreasing compared to previous years.

The impact of the crisis on vulnerable girls, boys, women and men’s protection and socio-economic well-being is profound and will likely have long-term effects. As more refugees remain unable to meet their basic needs, protection risks such as early marriage, sexual and gender-based violence, child labour, indebtedness and exploitation may worsen. Childhood poverty in refugee populations is particularly damaging because it has been shown to contribute to intergenerational poverty.

While recent economic developments and outlook for countries across the region hosting the majority of refugees are somewhat contrasting, most have recorded persistently weak growth that has left per capita incomes near stagnant since 2008. While economic growth in countries in the sub-region was not high prior to the Syria crisis, this has been exacerbated by the effects of the crisis and growth is expected to remain relatively sluggish as a result of ongoing regional uncertainty, slowdown in economic activity, global monetary conditions and other economic pressures.

While economic well-being is profound and will likely have long-term effects. As more refugees remain unable to meet their basic needs, protection risks such as early marriage, sexual and gender-based violence, child labour, indebtedness and exploitation may worsen. Childhood poverty in refugee populations is particularly damaging because it has been shown to contribute to intergenerational poverty.

While the levels of social tension between refugees and host communities have remained relatively stable on a macro level across the region, the combined effects of these socio-economic conditions can lead to increased fatigue among host communities in some countries. This is despite the fact that assessments have pointed to the positive impact of refugees can have on the local economy and other spheres of life.

Against this backdrop, 3RP partners worked to address the protection and assistance needs of refugees and vulnerable host communities in 2018. This includes: the enrolment of over 1.2 million children aged 5 to 17 in formal education; the provision of support to over 50,000 individuals to access employment (training, internships, job placement and language courses); the provision of food assistance to over 2.3 million people; the
INTRODUCTION

The 3RP offers a strategic, coordination, planning, advocacy, and programming platform for humanitarian and development partners to respond to the Syria crisis at the regional level and in host countries. While strategy, planning and programming are country-led processes, regional coherence is pursued to ensure consistency in response planning and implementation, to promote common tools, standards and innovation, and to enhance advocacy efforts at global and regional levels.

The 3RP comprises one regional plan, with five standalone country chapters. Eight regional strategic directions provide the high-level parameters for the response. Taken together, the strategic directions are designed to collectively enhance the protection of vulnerable persons affected by the crisis, create the conditions and opportunities for dignified lives, build the resilience of refugees and host communities, and strengthen the capacities of national authorities and responders.

In terms of programming, the 3RP is conceptualized as having two inter-connected components that inform the overall response. The refugee component addresses the protection and humanitarian assistance needs of refugees living in camps, settlements and local communities. The 3RP resilience component addresses primarily the resilience, stabilization and development needs of impacted and vulnerable communities and aims to strengthen the capacities of national actors to lead the crisis response.

As an integrated humanitarian and development plan, the 3RP is co-led overall by UNHCR and UNDP, who take the primary responsibility for the leadership and coordination of the refugee and resilience component respectively. 3RP partners bring their expertise to bear across the various sectors, including as sector leads or co-leads according to the various country modalities.

**1. STRONG NATIONAL LEADERSHIP**

The foundation of the 3RP response model remains strong national leadership, with national actors as the principal responders, supported by UN Agencies, international and national NGOs, and other partners.

It is for this reason that the 3RP is made up of five country chapters, which are nationally-led in design and implementation. While the exact modalities of identifying national priorities, planning, coordination, and response vary by country, the 3RP and its partners use every opportunity to place national leadership and capacities at the forefront of the response.

Turkey

In accordance with Turkey’s comprehensive legal framework for international and temporary protection, registration and verification by the Directorate General for Migration Management (DGMM) provides access to public services for Syrians and the respective government authorities lead in the provision of these services.

Jordan

The Government, through the Ministry of Planning and International Cooperation (MOPIC), remains the driver of the Jordan Response Plan (3RP), which is closely linked to national priorities. A Secretariat housed in MOPIC ensures overall coordination of the response. UN Agencies and NGO partners support the government’s efforts.

Iraq

The response is implemented under the overall leadership of the Government of Iraq and the Kurdistan Regional Government (KRG), particularly the Ministry of Planning. Local government plays an important role in the day-to-day coordination of the response, particularly in camp settings.

Lebanon

The Lebanon Crisis Response Plan is developed by a national steering body convened by the Minister of Social Affairs and the UN Resident and Humanitarian Coordinator (RC/HC) under the overall guidance of the Government’s Inter-Ministerial Committee on Displaced. Line Ministries lead each of the ten sectors, with the support of the UN coordinating agencies, ensuring linkages with national plans and priorities.

**3RP STRUCTURE AT REGIONAL / NATIONAL LEVEL**

**NATIONALLY-LED PLANS ENSURE:**

- Alignment with national priorities, both short-term and long-term
- Streamlined coordination structures
- Capacity strengthening of national institutions
- Sustainability of interventions
As the Syria crisis enters its eighth year, neighbouring countries have continued their generous hospitality for refugees. However, with border and admission practices remaining closely managed in several countries, many persons fleeing Syria face challenges to access safety and asylum and receive the protection and assistance they need. 3RP partners advocate for access to territory and freedom of movement, allowing for Syrian refugees to reach safety and to be re-united with family members already in host countries.

Many refugee households are contending with increasing socio-economic vulnerabilities and resort to negative coping mechanisms, exacerbating the risks of sexual and gender-based violence (SGBV) and child labour, among others. The risk of SGBV persists and may even increase due to prolonged family separation, breakdown of community structures existing prior to the conflict, loss of financial and social assets, or overcrowded housing lacking privacy. Females face additional burdens including increased economic insecurity, severely limited work opportunities, and challenges in accessing assistance, such as mental health and psycho-social support, all of which have a significant impact on overall health and well-being.

In 2019, the 3RP aims to ensure that refugees’ protection needs are identified and addressed, including by ensuring age, gender and diversity inclusion in programming across all sectors to address these risks and help to realise durable solutions. This includes the integration and application of community-based protection for people-centric interventions and community empowerment initiatives. 3RP partners continue to work with host countries and partners to ensure that refugee children and youth can exercise their right to education.

Data collection and analysis continue to provide the necessary evidence for protection programming to target those most at risk, to expand opportunities, and challenges in accessing assistance, such as mental health and psycho-social support, all of which have a significant impact on overall health and well-being.

The 3RP promotes increased access to legal services, including through the provision of legal aid to refugees and migrants facing challenges to access justice. Legal aid services are provided through a network of pro-bono lawyers and legal advocates, who work to ensure that individuals have access to legal representation and are able to advocate for their rights and interests. 3RP partners also support the establishment of legal aid clinics and undermines discriminatory laws and policies, and advocates for the respect and protection of human rights and fundamental freedoms.

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3RP partners continue to increase access to civil status documentation, which helps to prevent statelessness. These efforts are grounded in the realisation that gaps in civil status and identity documentation, coupled with family separation, can leave forcibly displaced individuals and particularly children at risk of statelessness and also the recognition that, once statelessness occurs, it is often a complex issue to resolve. Refugee children who lack birth certificates also face immediate protection risks, including inability to access healthcare, education, and family unity. In response, the joint efforts of 3RP partners have significantly reduced the percentage of Syrian children born in the region without any form of identity documents from approximately 35 per cent in 2012 to 2.5 per cent in 2017. UNHCR has partnered with the League of Arab States (LAS) under the shared objective of achieving universal birth registration in the region. In 2018, these efforts culminated in the adoption of the LAS Declaration on Belonging and Legal Identity, which reaffirms the commitment of all LAS member States to ensure all children in the region are registered at birth and have a legal identity, while also calling for equal nationality rights for women and men in all LAS member States.

**Resilience** is defined as the ability of individuals, households, communities and institutions to anticipate, withstand, recover and transform from shocks and crises, natural or man-made. A resilience-based response to a protracted crisis demands that stakeholders do things differently, including for humanitarian and development agencies to work together within an integrated response and for donors to establish multi-year financing to promote predictable responses.

3RP resilience programming has expanded in recent years. This is reflected in the funding requirement for the resilience component: an increase from 28 per cent of the total appeal in 2015 to 41 per cent in 2018. This increase reflects the growing importance of resilience programming among partners. For example, support to education, health and social services is increasingly moving from direct service delivery to strengthening national capacities/systems with the skills and knowledge required to respond to a crisis, and to anticipate and mitigate future crises while improving the quality of service.

Funding received for the resilience component has also increased from US$486 million in 2015 to US$582 million in 2017. This significant increase reflects the needs as well as the commitment of partners and donors to support resilience among refugees, host communities and local and national institutions. However, the resilience component remains critically underfunded in terms of the overall appeal.

**Localisation**

Local institutions and municipalities are the first level responders to provide services for refugees and host communities and thus play a key role in preserving social cohesion. Given these critical functions, enhancing the capacity of impacted municipalities in terms of technical skills and human and financial resources is a key aspect of the response. 3RP partners are providing technical support to strengthen public institutions at local and national level to adapt and transform their response and management practices.

3RP programme funding received US$818 million in multi-year (or 29% of pledged amounts), as shown in the table below.

**3RP Regional Strategic Overview**

Regional Refugee & Resilience Plan (3RP) 2019-2020

**Alignment of 3RP objectives with national priorities and plans** is already a key feature of the response in some countries, such as Jordan, Turkey and Lebanon. Host countries have indicated, through the partnership papers presented in Brussels II (Lebanon, Jordan) – that there is a need to better align the transition from humanitarian to development outcomes/while not losing sight of the continued need for support for refugees and host communities’ needs, in that regard, some 3RP country plans are also factoring in the consequences of climate change, lack of sustainable water and energy resources, food and agricultural production and other environmental factors into their response models. In 2019, the 3RP plans to further explore the interactions between humanitarian and development processes, including with ongoing current global processes, such as the UN Sustainable Development Goals (SDGs), the UN 2030 Agenda for Sustainable Development, and the Comprehensive Refugee Response Framework (CRRF)/Global Compact on Refugees.

**Multifaceted funding**

Financial predictability strengthens resilience programming as partners are able to plan better and establish more strategic and longer-term partnerships with local responders. In addition, multi-year funding facilitates a more coherent transition from emergency to recovery/development. Based on the Brussels II conference fundraising report, 9 donors have presented multi-year funding plans (2019-2020) totalling US$3.3 billion to the 3RP countries. As of July 2018, 3RP countries have received US$818 million in multi-year (or 29% of pledged amounts), as shown in the table below.

**Resilience: Application of Assets and Capacities**

- **Absorb** at the individual level
- **Adapt** at the community level
- **Transform** at the institutional level

**3. STRENGTHENING AND DEEPENING THE RESILIENCE APPROACH**

**Regional Strategic Overview**

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3RP partners remain focused on creating economic opportunities for Syrian refugees and host communities in the region, building on the commitments first made by Governments and donors – at scale – at the London conference in 2016 and reiterated at the Brussels II conference in April 2018.

Providing sufficient economic opportunities had been a challenge facing the region even before the Syria crisis. Currently, host countries face added challenges associated with absorbing large numbers of refugees into their economies given limited trade, investment, and opportunities for economic growth, as well as high levels of unemployment and under-employment, as well as other country-specific conditions that limit refugees’ access to economic opportunities. Consequently, unemployment rates across the region amongst refugees and host countries remain relatively high. Also important is the lack of employment opportunities for youth which is nearly three times higher than that of overall population since the crisis began.

**STRATEGIC DIRECTION**

**4. ENHANCING ECONOMIC OPPORTUNITIES**

3RP partners – along with donors, International Financial Institutions and bilateral partners – are implementing a range of livelihood projects in order to boost the efforts made by the host governments. The interventions are aimed at: 1) regulatory improvements to work permits for increased refugee access to employment; 2) improving existing labour market conditions through information or skill upgrades; 3) improving the overall business climate and access to finance (including refugee entrepreneurs) to foster more entrepreneurship; and 4) expanding knowledge and research jointly - such as the UNHCR-UNDP Joint Secretariat – through filling knowledge gaps and exploring ways to improve programming and policy in the response.

3RP partners will continue working collaboratively through inclusive and comprehensive engagement with the host government and donors to strengthen and achieve the commitments to economic empowerment (including for women) and look to processes such as the Bonn Expert Meetings on Creating Jobs and Economic Opportunities and the outcomes of the Regional Development and Protection Programme (RDPP) Policy Options consultations to increase international solidarity in achieving the economic growth and job creation potential of host countries.

**STRENGTHENING THE RESILIENCE OF SYRIAN WOMEN AND GIRLS**

UN Women’s programme “Strengthening the Resilience of Syrian Women and Girls and Host Communities in Iraq, Jordan, and Turkey” is aimed at strengthening the resilience of affected Syrian women in refugee camps and host communities. The programme uses a two-pronged approach by: 1) enabling women’s economic empowerment through increased access to livelihoods opportunities, comprehensive protection services, and engaging men as advocates for women’s participation in the market; and, 2) promoting a culture of peace and co-existence by supporting women in peacebuilding, reconciliation, conflict prevention and rights protection.

**3RP PARTNERS ENHANCE ECONOMIC OPPORTUNITIES FOR SYRIAN REFUGEES AND HOST COMMUNITIES THROUGH**

- Outreach programs providing peer-to-peer and networking platforms to entrepreneurs
- Empowering entrepreneurs to scale-up
- Providing equipment, livelihood counseling, skills training, and information on employment
- Skills development to increase equal employment opportunities for youth and women
- Training to judiciary and legal professionals on fair and effective governance, labour rights, and work permit regulations
- Promoting social cohesion between refugees and local communities

**5. NO LOST GENERATION**

The No Lost Generation (NLG) initiative is a commitment to action that brings together key partners, including humanitarianists, donors and policy-makers to achieve agreed outcomes essential for the education, protection, wellbeing and future of children and young people affected by the Syria and Iraq crises.

At the regional level, NLG partners advocate jointly on the priorities for children and youth, amplifying the voices and perspectives of the younger generation affected by the conflict. Regular updates are shared on results and funding levels under three pillars: Education, Child Protection, and Adolescents & Youth, along with key policy changes required to secure positive results for children and young people in 3RP countries.

Syrian children and youth, along with the children in host communities, still face major constraints in accessing education at all levels. In this area, programming in the 3RP is aligned with the recommendations of the Brussels II Conference and aims to ensure access to sustainable, relevant and quality education opportunities at all levels through support to flexible learning strategies and multiple pathways, strengthening national inclusive education systems and improved multi-sectoral responses – including protection.

NLG child protection partners will focus on strengthening national and local child protection systems, as well as providing immediate and coordinated services to the most vulnerable children, adolescents and youth. An integrated framework to address child labour will continue to guide multi-sector efforts in this area, and an interagency regional accountability framework developed in 2018 will coordinate efforts to mitigate the risk and effects of child marriage. Recognising that the protection issues which affect children continue, and even intensify, as they move through late adolescence and beyond, NLG partners will also focus on mitigating and responding to these risks among youth.

NLG partners will continue and strengthen efforts to provide positive engagement opportunities to adolescents and youth, empowering them to achieve change as leaders and problem-solvers in their own communities and to contribute to resilience and social cohesion. A newly established Adolescent and Youth Hub will be used to grow and promote the evidence base on what works for young people affected by the crises in Syria and Iraq and a regional Adolescent and Youth Advisory Malijin will facilitate ongoing consultation with young people from different backgrounds to inform programming and advocacy.

**USING TECH FOR EDUCATION**

The No Lost Generation Tech Task Force was set up by NetHope in March 2017 to facilitate collaboration between experts among 70 humanitarian and private sector organizations. One such project is the Hakeem chatbot, which is being incubated by Microsoft, the Norwegian Refugee Council and University College Dublin. Hakeem is a virtual learning companion designed to simplify access to educational and skills-training content using Artificial Intelligence (AI). The chatbot uses a conversational user interface to easily guide youth to find specific courses. It is an easy, fast and free way for adolescents and youth to access further education opportunities.
6. CONTINUED OUTREACH AND PARTNERSHIPS

The 3RP response model is built on partnership at every level: local, sub-national, national and regional. Over 270 partners contributed to developing the 2019-2020 response. This includes those appealing directly in the 3RP, including national actors, United Nations agencies, international NGOs, and national NGOs, as well as those indirectly or implementing partners. The 3RP platform also engages municipalities, civil society groups, academia, charities and foundations which play a key role in shaping the response.

The 3RP places a strong emphasis on continued outreach and partnership in a number of areas. First, engaging local organizations in the response, including grassroots women’s organization, as they understand the local context and ensure that solutions are community-owned. Second, engaging the private sector and entrepreneurs, who can often offer technical expertise, insight and innovation not readily available in the humanitarian community. Third, young people and adolescents whose voice is critical if 3RP response programming is to be reflective of their humanitarian community. Fourth, by expanding knowledge sharing and taking stock of new innovative solutions, crises and will consist of several learning sessions that aim at engaging the private sector and entrepreneurs, who can often offer technical expertise, insight and innovation not readily available in the humanitarian community. Some examples of innovative partnerships are outlined on this page while more can be found in the 3RP country chapters.

FOOD SECURITY INNOVATION

Food Security partners are sprouting innovative solutions across the region to address deep-rooted issues. Through the H2Grow project, Food Security partners in Jordan is testing various hydroponics solutions, a water-efficient and soilless cultivation technique, to ensure greater food security for vulnerable families living in challenging desert conditions. This includes moving from using an initial high-tech solar-powered container to designing small, DIY household units built with locally procured materials and at ten percent of the cost. The result is the production of fresh fodder for goats which improves milk production and meat quality, helping beneficiaries to support themselves on a daily basis.

INNOVATIVE PARTNERSHIPS FOR VULNERABLE YOUNG PEOPLE

At the heart of fostering partnerships is the goal of bringing innovative solutions to address social problems. In Beirut, seeking to provide livelihoods solutions to the most vulnerable, while addressing the city’s shortage of accessible recycling opportunities, 3RP partners joined forces with LiveLoveLebanon to create an innovative solution to both problems. A smartphone app was created to facilitate free pickups for those wishing to recycle. Participating beneficiaries that collect recyclables are paid a monthly stipend through the cash assistance system, withdrawing monthly salaries from ATMs to cover food expenses or other basic needs.

7. ENHANCED ACCOUNTABILITY MECHANISMS

Accountability remains a cornerstone of the 3RP, with partners seeking to empower refugees to seek access to quality and effective interventions. UN and NGO partners in the 3RP remain committed to ensuring their approach and programming reflects the Core Humanitarian Standards on Quality and Accountability, including those commitments related to preparedness, resilience, and risk-reduction.

3RP partners have systems and processes in place to engage with communities meaningfully and to monitor their own interventions and ensure the money spent and services delivered are effective, appropriate, considering age, gender and diversity considerations, and that they demonstrate value for money. For example, some 3RP countries have implemented and maintained. Enabling people to engage meaningfully, in feedback and response systems, and to seek redress, is critical to ensure 3RP partners understand the needs and challenges of people of concern, to help evolve programming, and ultimately, to ensure refugees and affected people can live in dignity.

FOCUS GROUP DISCUSSIONS IN LEBANON

In Lebanon, bi-monthly focus group discussions (FGDs) have been conducted for several years now to provide timely and accurate information on needs and perceived quality of support. FGDs explore refugees interaction with response programmes and reveal factors that facilitate or hinder the use of the services. Findings are used to adjust programming where necessary.

Mechanisms for two-way communications with communities are implemented and maintained. Enabling people to engage meaningfully, in feedback and response systems, and to seek redress, is critical to ensure 3RP partners understand the needs and challenges of people of concern, to help evolve programming, and ultimately, to ensure refugees and affected people can live in dignity.

INNOVATION 4 CRISIS (I4C) LEARNING EVENT

Following the successful first edition of the HC event in late 2016 and leveraging on the initiatives growing innovation network, the second edition of the HC Regional Learning Event will be held in 2019. The event will explore how UN agencies, governments, local and international non-organization respond to protracted crises and will consist of several learning sessions that aim at knowledge sharing and taking stock of new innovative solutions, networking and reinforce effective, efficient and locally-led practices in the response.

NUMBER OF PARTNERS - EVOLUTION

<table>
<thead>
<tr>
<th>YEAR</th>
<th>2012</th>
<th>2013</th>
<th>2014</th>
<th>2015</th>
<th>2016</th>
<th>2017</th>
<th>2018</th>
</tr>
</thead>
<tbody>
<tr>
<td>PARTNERS</td>
<td>More than 270</td>
<td></td>
<td></td>
<td></td>
<td></td>
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</tr>
</tbody>
</table>

3RP / SYRIA HRP COLLABORATION

Closer linkages between the 3RP and the Humanitarian Response Plan (HRP) for inside Syria have been forged. This has included through developing joint contextual analysis and planning assumptions, as well as pursuing joint advocacy opportunities. These linkages will continue throughout 2019.

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<td>PARTNERS</td>
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Refugees continue to require access to territory, international protection, and humanitarian support in countries of asylum. At the same time, given the protracted nature of the crisis, opportunities for durable solutions are urgently needed so refugees can look to the future with hope and dignity. Noting the necessity of preserving and supporting protection space for refugees, and reaffirming that no solutions hierarchy exists, durable solutions for refugees from Syria are:

- Voluntary, safe, and dignified return to Syria
- Local solutions and opportunities
- Resettlement to a third country
- Access to a third country through legal means other than resettlement (complementary pathways)

Voluntary, safe and dignified return

All refugees have the fundamental human right to return to their country of origin at a time of their own choosing as codified in several international instruments, including Universal Declaration of Human Rights (UDHR) (Art. 13) and International Covenant on Civil and Political Rights (ICCPR) (Art.12). Refugee repatriation should be based on a voluntary decision by refugees to return. It should not be coerced either by threats or by limiting assistance to refugees in the country of asylum.

Voluntary, safe, and dignified return is therefore a critical aspect. Such opportunities, from a solutions perspective, can include, inter alia, providing sustainable livelihood opportunities for refugees, which would mitigate the need to consider irregular movements to third countries, and bridging the gap between refugees’ skills and local market demands through supportive legal frameworks and more certification and recertification opportunities for recognizing education and skills. While the scale and scope of activities in this area is according to the local context in each country, more information on relevant 3RP partners activities is outlined in the other strategic directions, particularly enhanced economic opportunities, as well as in the sector overviews.

Resettlement to a third country

Resettlement as a solution is an important option which prioritizes the most vulnerable refugees. Through resettlement, the international community demonstrates responsibility sharing in the most visible manner, while playing a part in preserving protection space in host countries. Resettlement is based on agreed global resettlement criteria. Advocacy for resettlement of Syrian refugees will continue to be essential, even though it may remain a limited option overall.

Other means of legal access to third countries

One of the prominent features of the New York Declaration for Refugees and Migrants is the call for expanded access to third countries through means other than resettlement. Important “complementary pathways” in the Syria context are family reunification, scholarships and student visas, and labour mobility.

The Comprehensive Protection and Solutions Strategy: Protection Thresholds and Parameters for Refugee Return to Syria (February 2018) sets out the framework for 3RP partners’ engagement on return.

For the 2019 response, 3RP partners have not planned to facilitate or promote return. However, as self-organized returns are likely to continue, 3RP partners have planned for the provision of support to ensure that any self-organized return is made in dignity, without incentivizing additional returns. Such support includes, inter alia, counselling and assessments of the voluntary nature of return, support in regularizing civil documentation; intention surveys; capacity building; data analysis; and, communications with communities. This is the same approach as undertaken in 2018.

In terms of larger-scale organized return, 3RP partners have been engaged in preparedness and planning since early 2017. Under established coordination mechanisms related to durable solutions at the regional and country level, planning for large-scale organized return will continue in 2019 to ensure necessary levels of preparedness, centered on refugees’ intentions and concerns.

Local solutions and opportunities

It is essential that the international community maintains a voluntary decision by refugees to return. It should not be coerced either directly or indirectly through changes of policies that restrict refugee rights or by limiting assistance to refugees in the country of asylum.

2 This section refers to voluntary returns only. If returns cannot be considered voluntary, they are categorized as returns in adverse conditions.

Regional Strategic Overview
Regional Refugee & Resilience Plan (3RP) 2019-2020

8. DURABLE SOLUTIONS FOR SYRIAN REFUGEES

2

TARGETS AND SUBMISSIONS

SYRIAN REFUGEE RETURNS

MAIN RESETTLEMENT CRITERIA

PALESTINE REFUGEES

The notion of “durable solutions” should be applied with caution to Palestine refugees. Palestine refugees affected by the Syria crisis have similar needs and should be treated similarly in relation to the identification of “solutions” for their displacement within or from Syria. However, any consideration regarding “solutions” to be found for displacement within or from Syria in the context of the 3RP will be without prejudice to their status and rights linked to the initial displacement of Palestine refugees as a result of the 1948 conflict. The need for a just and durable solution for Palestine refugees, in accordance with international law, including General Assembly Resolution 194, will remain regardless of any “solutions” pursued for persons displaced within or from Syria more broadly.

MAIN RESETTLEMENT CRITERIA

- Legal and/or Physical Protection Needs
- Survivors of Torture and/or Violence
- Women and Girls at Risk
- Children and Adolescents at Risk
- Medical Needs
- Family reunification

Paledine Refugees

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Main Resettlement Criteria

- Legal and/or Physical Protection Needs
- Survivors of Torture and/or Violence
- Women and Girls at Risk
- Children and Adolescents at Risk
- Medical Needs
- Family reunification
The 3RP was initiated in 2015 to better respond to protracted crisis, combining refugee programming with resilience interventions to build the long-term resilience of both refugees and host communities. Co-led by humanitarian and development partners, the 3RP has created spaces for synergies among partners to build on their comparative advantages. Across the region, this has helped to ensure that the response is coherent and the outcomes collective, while more broadly filling knowledge and policy gaps in protracted crisis response.

Examples of agencies working to bridge the gap have emerged. This includes integrating refugees in Jordan’s National Education Strategy as well as UN agencies support to strengthening capacity of national social assistance programs. The 3RP community is working towards documenting the refugee/ resilience model and successful examples therein to further develop the response and offer a resource for other contexts to consider. Regional and country-to-country learning on humanitarian-development nexus policy and programming is planned for 2019.

One area of where 3RP partners have focused on is partnering with local respondents and using and reinforcing national and local systems. The upcoming 3RP report, “Localised Resilience in action: Responding to the Regional Syria Crisis,” analyzes the application of global commitments on localisation in the context of the sub-regional response to the Syria crisis, and how 3RP partners delivering on commitments through on-the-ground innovation and responses.

The realities of protracted displacement have led the international community to place a greater emphasis on leveraging national social protection systems to address the vulnerabilities of both refugees and host communities. This reflects commitments towards the SDGs, the Global Compact on Refugees and other global initiatives, and towards pursuing more sustainable solutions for refugees, alongside efforts to secure the sustainability of the response.

In 2019, 3RP partners will continue to seek opportunities to address the vulnerabilities of refugees within national social protection frameworks and leverage their cumulative experience to strengthen the capacity of national social protection providers. This could include, for example, support for improved targeting across vulnerable national and refugee populations, harmonized frameworks for delivery, and improving prevention capacity through the introduction of mechanisms for risk preparedness.
The 3RP response in each country is built on conducting protection and assistance needs analysis and determining priorities based on the evidence gathered. In the 3RP countries, a wide range of assessments take place throughout the year, including sectoral, inter-sectoral, thematic, and agency-specific assessments. At country level, inter-sector working groups ensure, to the extent possible, a harmonized approach so that all the assessments in a particular country come together to build consensus around the key needs, with due regard given to specific needs of groups, such as children, women, female-headed households, elderly, people with disabilities and Lesbian, Gay, Bisexual, Transgender or Intersex (LGBTI) people.

As the crisis has become more protracted, and vulnerabilities deepened, 3RP partners have responded with more in-depth assessments and evaluations that provides more granular detail over larger sample sizes. This includes charting how specific or inter-sectoral needs have evolved, as well as evaluating certain aspects of the response to ensure that it remains effective and coherent. Some examples of recent assessments and evaluations are highlighted below, while a full range of assessments is available at: https://data2.unhcr.org/en/situations/syria

As a result of the increase in the number of Syrian refugees in Lebanon and Jordan, the number of people in need has continued to rise. In Lebanon, 65 per cent of the population are refugees and 85 per cent of registered Syrian refugees are unable to meet their basic needs. In Jordan, 80 per cent of the population are refugees and 85 per cent of registered Syrian refugees are unable to meet their basic needs. This has led to a set of coping mechanisms that negatively impact the health, education, basic needs, and livelihoods, along with community-based interventions to enhance outreach and strengthen service delivery systems in the most impacted governorates.

Available at: https://data2.unhcr.org/en/documents/details/66186

The report examines the complementary efforts of partners of the 3RP response in Turkey in supporting public institutions and municipalities in the refugee response to the Syria crisis, to increase their capacities to cope with the crisis. Through tracking funding flows and investments made to and through public institutions on a regular basis, results show that 68 per cent of funding received in 2017 was allocated to or through public institutions. Building on this, in the first half of 2018, the proportion of assistance going to public institutions or through them reached 98 per cent of the funds, emphasizing the importance which 3RP partners attach to supporting governmental efforts. This includes as less than 10 per cent of decisions and public institutions, in addition to 60 municipalities.

Available at: https://data2.unhcr.org/en/documents/details/61286

The study concluded that more than half of Syrian households in all governorates experienced a lack of food or money to buy enough food to meet the needs of their household members. In addition, a quarter of Syrian refugee households in Erbil and Sulaymaniyah used consumption coping strategies irrespective of their food security status. Eating less preferred food, limiting portion sizes and reducing the number of meals were the most commonly used coping mechanisms. In Erbil and Duhok, it was widely observed that vulnerable families experienced asset depletion and indebtedness, and needed to resort to a set of coping mechanisms that negatively impacted their lives and the community at large.

Available at: https://reliefweb.int/report/iraq/joint-vulnerability-assessment-june-2018
### Protection Sector
**Number of girls and boys participating in structured, sustained child protection or psychosocial support programmes**

<table>
<thead>
<tr>
<th>Year</th>
<th>Targeted Population</th>
<th>Number of Partners</th>
</tr>
</thead>
<tbody>
<tr>
<td>2013</td>
<td>148,000</td>
<td>164</td>
</tr>
<tr>
<td>2014</td>
<td>798,333</td>
<td>708</td>
</tr>
<tr>
<td>2015</td>
<td>805,569</td>
<td>704</td>
</tr>
<tr>
<td>2016</td>
<td>620,632</td>
<td>634</td>
</tr>
<tr>
<td>2017</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

### Food Security Sector
**Number of beneficiaries reached with food vouchers or cash assistance for food**

<table>
<thead>
<tr>
<th>Year</th>
<th>Targeted Population</th>
<th>Number of Partners</th>
</tr>
</thead>
<tbody>
<tr>
<td>2013</td>
<td>1,394,000</td>
<td>1,052,778</td>
</tr>
<tr>
<td>2014</td>
<td>2,202,182</td>
<td>2,226,464</td>
</tr>
<tr>
<td>2015</td>
<td>2,070,809</td>
<td>2,040,690</td>
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<tr>
<td>2016</td>
<td>2,074,063</td>
<td></td>
</tr>
<tr>
<td>2017</td>
<td></td>
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</tr>
</tbody>
</table>

### Education Sector
**Number of children (5-17 years, girls and boys) enrolled in formal general education**

<table>
<thead>
<tr>
<th>Year</th>
<th>Targeted Population</th>
<th>Number of Partners</th>
</tr>
</thead>
<tbody>
<tr>
<td>2013</td>
<td>214,868</td>
<td>203</td>
</tr>
<tr>
<td>2014</td>
<td>393,611</td>
<td>333</td>
</tr>
<tr>
<td>2015</td>
<td>658,313</td>
<td>602</td>
</tr>
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<td>2016</td>
<td></td>
<td></td>
</tr>
<tr>
<td>2017</td>
<td></td>
<td></td>
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</tbody>
</table>

### Health Sector
**Number of consultations for target population in primary health care services**

<table>
<thead>
<tr>
<th>Year</th>
<th>Targeted Population</th>
<th>Number of Partners</th>
</tr>
</thead>
<tbody>
<tr>
<td>2013</td>
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<td>3,811,126</td>
</tr>
<tr>
<td>2014</td>
<td>3,184,826</td>
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<td>2015</td>
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<tr>
<td>2016</td>
<td>2,704,836</td>
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</tr>
<tr>
<td>2017</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

### Basic Needs Sector
**Number of individuals received unconditional, sector-specific or emergency cash assistance**

<table>
<thead>
<tr>
<th>Year</th>
<th>Targeted Population</th>
<th>Number of Partners</th>
</tr>
</thead>
<tbody>
<tr>
<td>2013</td>
<td>407,497</td>
<td>88</td>
</tr>
<tr>
<td>2014</td>
<td>541,655</td>
<td>92</td>
</tr>
<tr>
<td>2015</td>
<td>1,474,755</td>
<td></td>
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<tr>
<td>2016</td>
<td>2,046,628</td>
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</tr>
<tr>
<td>2017</td>
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</tbody>
</table>

### Shelter Sector
**Number of individuals outside of camps received assistance for shelter or shelter upgrades**

<table>
<thead>
<tr>
<th>Year</th>
<th>Targeted Population</th>
<th>Number of Partners</th>
</tr>
</thead>
<tbody>
<tr>
<td>2013</td>
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<td>163</td>
</tr>
<tr>
<td>2014</td>
<td>343,345</td>
<td></td>
</tr>
<tr>
<td>2015</td>
<td>0</td>
<td></td>
</tr>
<tr>
<td>2016</td>
<td>10,802</td>
<td></td>
</tr>
<tr>
<td>2017</td>
<td>214,868</td>
<td></td>
</tr>
</tbody>
</table>

### WASH Sector
**Number of individuals benefitted from access to adequate latrines**

<table>
<thead>
<tr>
<th>Year</th>
<th>Targeted Population</th>
<th>Number of Partners</th>
</tr>
</thead>
<tbody>
<tr>
<td>2013</td>
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</tr>
<tr>
<td>2014</td>
<td>614,601</td>
<td>20,154</td>
</tr>
<tr>
<td>2015</td>
<td>728,736</td>
<td>29,561</td>
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<tr>
<td>2016</td>
<td>1,349,659</td>
<td>30,337</td>
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<tr>
<td>2017</td>
<td>343,146</td>
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</tbody>
</table>

### Livelihoods & Social Cohesion Sector
**Number of individuals assisted to access wage employment opportunities**

<table>
<thead>
<tr>
<th>Year</th>
<th>Targeted Population</th>
<th>Number of Partners</th>
</tr>
</thead>
<tbody>
<tr>
<td>2013</td>
<td>685,625</td>
<td>163</td>
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<tr>
<td>2014</td>
<td>2,549,625</td>
<td>436,160</td>
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<tr>
<td>2015</td>
<td>2,760,886</td>
<td>345,885</td>
</tr>
<tr>
<td>2016</td>
<td>491,000</td>
<td>366,332</td>
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<tr>
<td>2017</td>
<td>614,661</td>
<td>596,577</td>
</tr>
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</table>

**NOTE:** All figures subject to change pending finalization/release/batch of the 3RP country chapters. Figures include the achievements under the 3RP since 2015 and its predecessor, the Regional Response Plan (RRP).
Protection programming and advocacy for legal stay, access to essential services, and realization of solutions remains of paramount importance in 3RP countries. The sector response applies an Age, Gender and Diversity sensitive approach, tailored to the needs of refugee women, girls, men and boys.

Community-based protection approaches help to identify the most serious protection risks, explore their causes and effects, and jointly decide with affected individuals and groups on how to prevent, mitigate and respond to them. It achieves a better protection impact and improves their lives, by supporting their access to protection and services. Diverse outreach and engagement methods are used through communication, feedback and response outlets, including safe and confidential complaint mechanisms.

In collaboration with host governments, rule of law institutions, and civil society, partners will strengthen national systems and capacity, promote gender equality in national legal frameworks, provide protection from sexual exploitation and abuse (PSEA), and improve data management.

The child protection response prioritizes effective implementation of best interests procedures with regard to alternative care arrangements, family tracing and the strengthening of national systems. Building on the evidence generated through pilot projects to use cash-based interventions to address protection risks, which mostly affect adolescents and youth, 3RP partners will strengthen the framework to protect young refugees by increasing access to educational, training and livelihoods opportunities and supporting youth-led initiatives.

Sexual and Gender Based Violence (SGBV) affects refugee women, girls, men and boys, including those who are still often overlooked amidst more visible populations. The strategy to mainstream SGBV prevention, mitigation and response across all sectors includes establishing safe, confidential, appropriate and effective services.

Partners will improve the accessibility and quality of mental health and psycho-social support (MHPSS) services.

Since the beginning of the Syria crisis, Food Security partners have continually worked to reach those most affected across the region with life-saving food assistance, while increasingly focusing on the promotion of dietary diversity, sustainable agriculture and rural livelihoods. In 2018, 1.7 million people in need were reached on average with monthly assistance, with plans to reach two million beneficiaries monthly on average in 2019.

Nonetheless, the food security situation in the region remains challenging. Food and livelihoods assistance for those in need will continue to be a necessity as inflation, lack of formal income-generating opportunities, and economic instability challenge the food security of refugees and host communities. While the food security situation in Lebanon has slightly improved, in Jordan it has in fact declined with 80 percent of Syrian refugees in communities being food insecure or vulnerable to food insecurity, compared to 72 percent in 2016.

Gaps in civil status, legal and identity documentation, coupled with family separation, can pose risks of statelessness, especially for children. The 3RP response markedly increased the number of refugee children beginning life with an official birth certificate through providing evidence of their identity, parentage and nationality. Resolving documentation challenges also helps to secure property rights and facilitates access to durable solutions, in line with the preferences and informed decisions of refugees. Continued engagement with resettlement countries for the most vulnerable refugees is also critical in responsibility-sharing with host countries and addressing humanitarian needs.

At present, 80% of Syrian refugee children have an official birth certificate from the country of asylum, whereas 98% have a medical birth notification.

* Jordan figures are pending review by the Government of Jordan and therefore may be subject to change in due course.

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EDUCATION SECTOR

OBJECTIVES

• Increasing equal and sustainable access to formal and non-formal education
• Improving the quality of formal and non-formal education
• Strengthening the capacity of national education systems

The adverse effects of the crisis, displacement and loss of community and resources on families and boys have accumulated creating multiple, inter-related and complex barriers to structured learning opportunities. Today around 700,000 Syrian girls and boys remain without access to any form of education in the five host countries of Turkey, Lebanon, Jordan, Iraq and Egypt.

At the second “Supporting the Future of Syria and the Region” conference hosted by the EU in Brussels in April 2018, the international community and the governments of refugee hosting countries reaffirmed their commitment to support the millions of civilians affected by the conflict in Syria as well as the refugees and the host communities. Continued, flexible, unconditional and long-term resources in the education sector are needed to improve existing systems and scale up alternative options for children and youth to engage in quality learning. 3RP partners will accelerate efforts to increase access to sustainable, relevant and contextual quality education opportunities, by:

• Supporting national efforts in strengthening education systems, including teacher training and incentive programmes, in host countries that are inclusive to refugees as well as local vulnerable children;
• Expanding multiple pathways to learning that are flexible and responsive to the learning needs and requirements of children and youth, particularly those that have dropped out of school and will most likely not be able to return to formal education;
• Prioritizing learning and the acquisition of skills, with adequate tools for monitoring outcomes to inform evidence-based decision making;
• Improving multi-sectoral responses that link education, protection and livelihood interventions;
• Ensuring that diversified learning opportunities, including skills training and tertiary education, are recognized and certified to facilitate re-entering into formal schooling or the world of work.

Note: This is a non-exhaustive and summarized list; objectives vary between countries according to contextual and operational specifics.

TARGETED POPULATION

NUMBER OF 3RP PARTNERS

National health systems across the region continue to be the primary responders to the needs of Syrian refugees. In Turkey, Syrians under Temporary Protection in the community are eligible to receive the same health care as Turkish nationals, with insurance premiums paid by the Government. In Lebanon, Syrian refugees have access to a range of subsidized primary health care services through Government clinics and dispensaries. In Jordan, refugees have access to health services, but have had to pay the ‘foreigner’ rate since mid-2018 following a policy decision by the Government, resulting in a two-to-five fold increase in the cost of healthcare. In Egypt and Iraq, Syrian refugees continue to have free access to health services in line with those provided to nationals. Notwithstanding the generous response in general, the health needs of Syrian refugees remain high across the region. In addition to needs for basic health care services, reproductive, non-communicable diseases, and mental and psychosocial stress are major health problems. Access to services can be limited, not only by capacity in the health system but also financial capacity of refugees. As illustrated above, policy changes related to healthcare in 3RP countries can impact the ability of refugees to access quality healthcare.

With health systems under increasing strain, 3RP partners across the region have prioritized supporting the capacity of national health systems to increase access to essential health care with a focus on the major needs of the Syrian refugees. This support comes in various forms, including direct support through the provision of equipment and supplies, capacity building, and system strengthening.

The sector also provides direct subsidies to help individual refugees cover health services, including for referral to essential secondary and tertiary health care. Targeted interventions are made to meet the needs of specific groups including women, girls, children, adolescents and youth, the disabled, and older persons.

In countries with refugee camps - Iraq, Turkey and Jordan - health care services will continue to be provided in those camps in cooperation between Government authorities and 3RP partners.
The Basic Needs sector will continue to prioritize and invest in transitioning towards self-reliance of refugees as well as aligning humanitarian systems with national systems of host countries. The latter focuses primarily on further harmonizing eligibility criteria and levels of assistance but will also trial shifting the delivery of humanitarian assistance to existing social assistance systems, where possible.

The sector will maintain a high level of monetized assistance and remain a strong leader in fulfilling the 3RP partners’ Grand Bargain commitments. Cash assistance has been recognized and proven as a very efficient and effective way of delivering assistance to the most vulnerable and those with protection risks. Moreover, it has proven to show the best impact on the local economies of host countries.

Wherever possible, country teams will enhance existing cash assistance systems to: become more collaborative along the lines of the LOUISE setup in Lebanon, the Emergency Social Safety Net (ESSN) and the Conditional Cash Transfer for Education (CCTE) programmes in Turkey and the Common Cash Facility in Jordan; and, become more financially inclusive, which will be another enabling factor towards self-reliance. Comprehensive vulnerability assessments will continue to support the interventions of the Basic Needs sector but will increasingly seek to be aligned with national systems - for example, with national household surveys for social protection purposes.

Cash assistance will be complemented by a set of targeted non-food items (NFI) interventions to specific groups of beneficiaries in various settings. In particular, due to the increased vulnerability of Syrian refugee families in the cold winter months, winter programmes will be a vital part of the response across the region, supplementing the assistance outlined above. While winter assistance will be cash-based where possible and appropriate, it will also include the distribution of NFI and clothes.

In addition to individual assistance, winter programming by 3RP partners includes synergies with other sectors, such as engineering work in camps and the Common Cash Facility in Jordan; and, become more financially inclusive, which will be another enabling factor towards self-reliance. Comprehensive vulnerability assessments will continue to support the interventions of the Basic Needs sector but will increasingly seek to be aligned with national systems - for example, with national household surveys for social protection purposes.

The Syria crisis continues to place a massive strain on the host country economies and infrastructure across the region. In the shelter sector, this is particularly noticeable in terms of housing, as well as related facilities including water and sanitation and solid waste management. Some 93 per cent of Syrian refugees in the region (almost 5.3 million) live in host communities in urban, peri-urban and rural areas while around 7 per cent (376,000) live in camps.

The shelter situation for refugees living in host communities varies greatly. Some live in rented accommodation or stay with relatives, while others are living in unsatisfactory conditions in unfinished buildings, garages, work sites or informal settlements often without the necessary privacy required to prevent protection risks for girls and women, particularly if they are head of the household and/or have a disability.

The shelter strategy aims to improve the living conditions of refugees and host community members living in temporary or substandard accommodation. This includes through the provision of weatherproofing, insulation and repair kits for refugees living in host communities in Lebanon and Iraq and the upgrade of tented accommodation for refugees in camps in Iraq. It also includes the improvement of infrastructure and amenities in camps, informal settlements and neighbourhoods - including roads and drainage.

Across the region, the shelter sector is increasingly focused on supporting national organizations and institutions in their response to the protracted needs of refugees both in and out of camps. In Iraq, for example, the sector will work with national actors (municipalities, government technical departments, local NGOs) to handover camp management as part of the settlement strategy, one of the purposes of which is to enable refugees to obtain permanent shelter solutions while transforming the camps into integrated establishments within the host community, which have access to national services.

Funding for shelter activities remains a challenge to the full implementation of the strategy.

NOTE: The decision to report on ESSN and food assistance in Turkey as part of the Basic Needs Sector has increased the Basic Needs Sector’s overall figures compared to last year.

**Note:** This is a non-exhaustive and summarized list; objectives vary between countries according to contextual and operational specificities.
The overarching goal of the Water, Sanitation and Hygiene (WASH) sector is to continue to pursue more sustainable WASH services to achieve durable results in a cost-effective manner. It also includes strengthening service providers’ equity drive in areas with a sizable proportion of refugees living in host communities.

In camps and informal settlements, refugees are supported by WASH interventions in Lebanon, Turkey, Iraq and Jordan. Refugees living in host communities, which in some towns represent a large proportion of the total population, continue to exert pressure on water, sanitation and waste management services. This pressure has been partly alleviated through interventions and support from WASH sector partners.

Further declines in the overall funding situation, in addition to other factors, the WASH situation for Syrian refugees in camps and informal settlements continues to be difficult. Furthermore, the funding situation remains a key constraint for sector efforts to expand and improve WASH service delivery in some host communities. Meanwhile, policy challenges remain across the region.

Despite the funding challenges, there were no major disease outbreaks in 2018, while the sector was able to maintain services for refugees in camps and informal settlements in addition to making modest progress in host communities.

The WASH Sector continues to adopt the principles of the Dead Sea Resilience Agenda. In camps, this includes, for example, completing transition to permanent and sustainable water, sanitation and waste management solutions where possible; ensuring quality standards are met; and emphasizing and empowering self-sufficiency where communities take charge of service provision.

Furthermore, at host community level, the sector will continue supporting service providers to adapt to the increased service demand through several means including capacity strengthening and service delivery (upgrading and expanding service coverage and improving service efficiencies).

Considering the relatively high unemployment rates across the region, providing access to income generating activities to improve the livelihoods of Syrian refugees and vulnerable host community members is crucial in reducing poverty, mitigating dependency on humanitarian aid, reducing inter-communal tension and promoting social cohesion, and increasing self-sufficiency.

During 2018, there was an increase in the implementation of cash-for-work and temporary employment programmes that have targeted vulnerable refugee and host community households. However, the sector remains chronically underfunded (only 24 per cent of requirements as of end September 2018), preventing sector partners from delivering at scale.

In 2019, sector priorities include: 1) income generating activities (i.e. self/ wage employment opportunities) – including short-term cash for work for refugees and host community members; 2) increased employability through skills development, vocational and language training; 3) job matching and strengthening of national employment systems; and 4) improved business environments and working conditions, including value chain upgrading, access to credit and markets, and assistance to micro, small and medium-sized enterprises (MSMEs).

On social stability and cohesion, tensions between refugees and host communities remains an area of concern and requires increased focus. Among other factors, slow economic growth has resulted in limited new jobs, and as a result, vulnerable members of host communities can perceive refugees as competition for the limited available jobs. In Lebanon, for example, a periodic survey found that although the levels of social cohesion have remained relatively stable over the past year, there are increasing signs of host community fatigue and decreased levels of interaction between the host communities and refugees. Sector partners are committed to promoting social cohesion between refugees and host community members through community-based interventions in partnership with local and municipal institutions.

Throughout 2019, sector partners are committed to increasing female and youth access to livelihoods activities and participation in social cohesion activities.

**LABOUR MARKET ACCESS**

The Government of Jordan has increasingly opened its labour market to refugees in line with commitments made and reaffirmed at the London and Brussels conferences. As a result, a significant number of refugees have obtained work permits in several sectors - such as agriculture, manufacturing, and construction - in qualified industrial zones which contribute to their self-sufficiency and domestic consumption of goods and services.

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A home-based business in Ramtha employs Jordanian and Syrian women in two shifts. The women produce a number of dairy products, including Jameed.